**VOCALLS**

# Telephone Assistant with AI

Assistant handles incoming and outgoing
voice calls

## HOW IT WILL HELP YOU

### Solves sudden lack of operators

The robot can handle large numbers of
calls at once

### Answer to all customers immediately

No waiting on the line

### Serves customers 24/7

Outside working hours, weekends and
public holidays

### Simply solve routine queries

Solve frequently-asked simple questions to
give operators time for complex ones

### Reaches any number of contacts in bulk

Thousands of calls in a few minutes

## KEY FEATURES

- Text to speech

- Voice recognition

- Voice IVR

- Responding to open
  or closed questions

- Understanding context

- Priority responding

- Reaction depending on time of
  day / time

- Call recording and transcription

- Call script management interface

- Integration with CRM, internal
  systems and PBX

## INTEGRATION

CLIENTS ⟷ PBX ⟷ OPERATOR ⟷ UI ⟷ CRM, DATABASE

SIP

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API